



*Hello
December*

Community Building Laundry Room Hours



Laundry room hours are posted on each door,
and are as follows:



Landess Terrace
Barry

7:30am-5:30pm
8:00am-4:30pm



*The doors will be locked
at these times,
with no exceptions.*

If you leave your laundry in the laundry rooms
after hours, you will need to pick it up the
following day during normal hours.



*All laundry rooms are
closed on holidays
and weekends.*



If you leave your laundry in over a holiday,
you will be able to get it the following day
during normal hours.





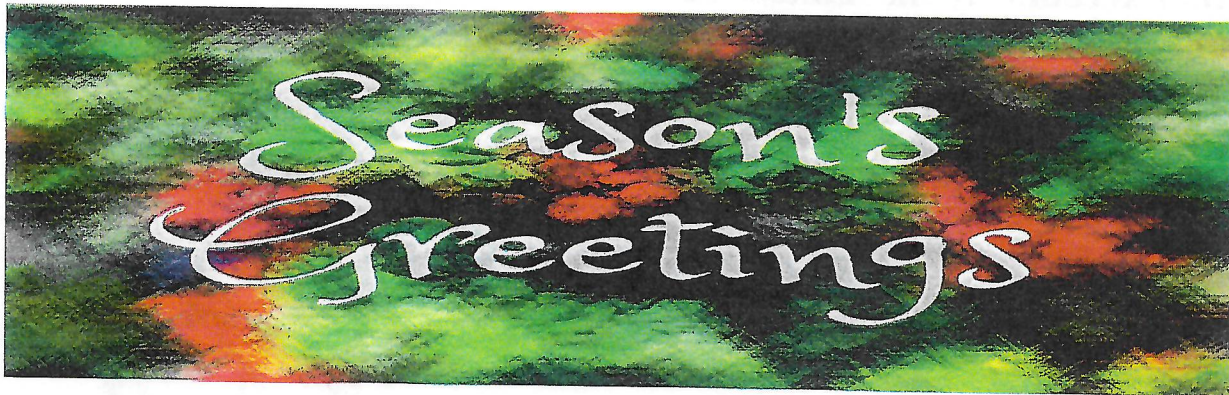
Happy Holidays!

Happy New Year!

BLOOPERS



- ❖ "How to store your baby walker: First remove baby."-Anonymous Manufacturer
- ❖ "Sure there have been injuries and deaths in boxing-but none of them serious."-Alan Minter, Boxer
- ❖ "During the scrimmage, Tarkanian paced the sideline with his hands in his pockets while biting his nails." AP report describing Fresno State basketball coach Jerry Tarkanian
- ❖ "Two grand slams in a week-man, that's like seven or eight ribbies right there." Bill Madlock, Baseball broadcaster
- ❖ "Men, I want you just thinking of one word all season. One word and one word only: Super Bowl." Bill Peterson, football coach



If you are 60 days or more past due on your rent, you will be receiving an email, a text or a letter, letting you know the status of your account. You will need to contact the office to see if you qualify for a repayment arrangement. If we do not receive any response from you, your account will be delinquent and eligible for eviction.



STATEMENTS

Statements are sent each month to tenants that have a balance due, or have a credit on your account. If the number on your statement amount has a "-" in front of it, that is a credit on your account. You do not pay the amount with a "-" in front of it. If you have questions on your account, please call the office. If we do not answer, leave a voicemail for Lee Ann or Tonya.



STRESS

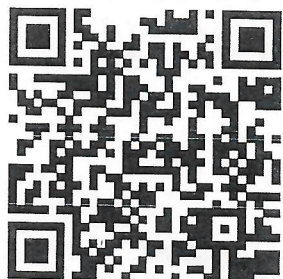
▶▶▶▶ DOWN

The holidays are a time for family and cheer, but it can be overwhelming as well. Find ways to keep holiday stress in check.

WAYS TO COPE WITH HOLIDAY STRESS:

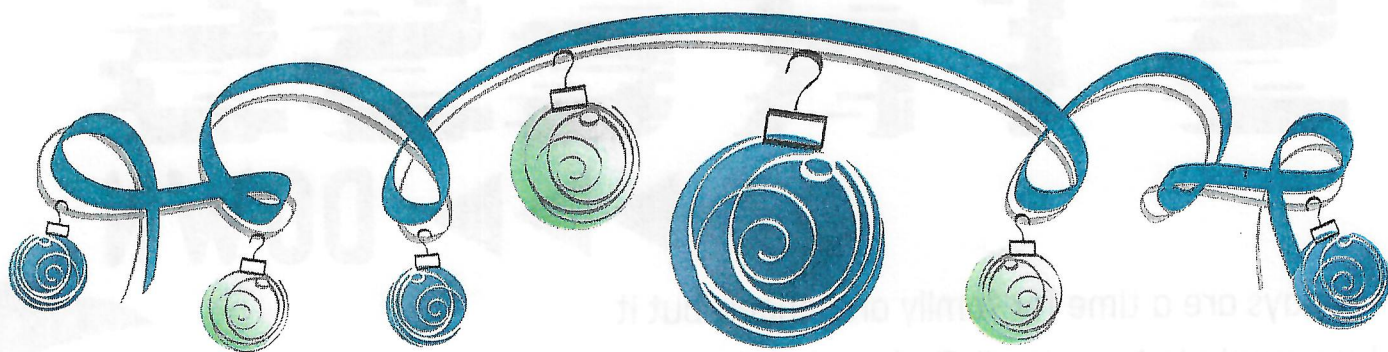
- Don't overspend - set a budget and stick to it
- Practice mindfulness and meditation
- Prevent burnout - it's OK to say NO
- Get some fresh air and sunlight
- Consider therapy
- Take a break

10 MINUTE STRESS RELIEF EXERCISES



<https://youtu.be/YaXPRqUwltQ>

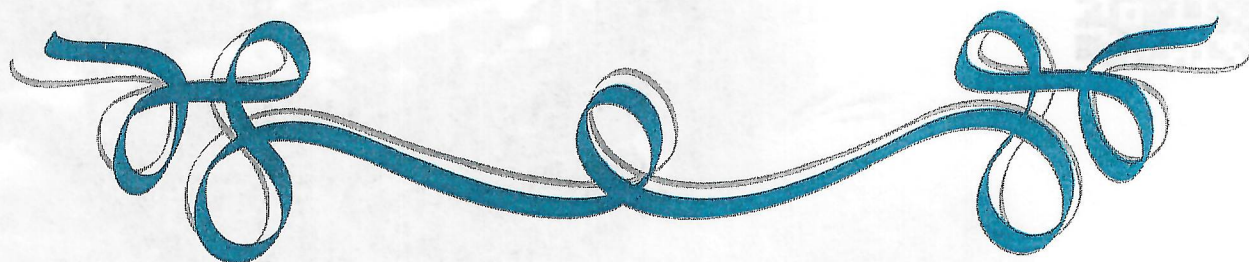


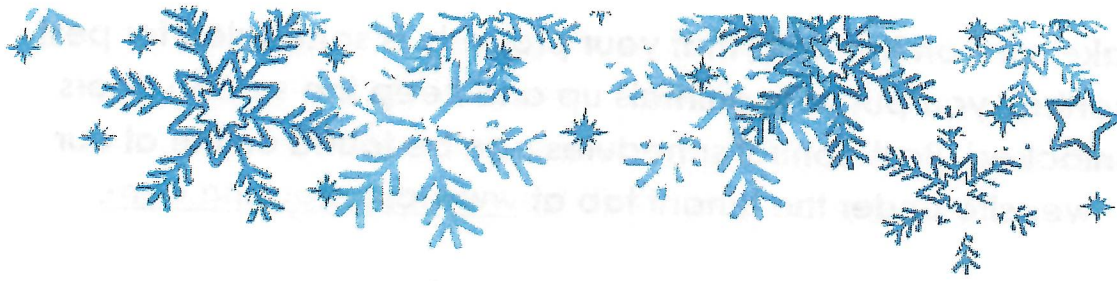


If you have an emergency, you **must call** 911 Emergency Services. As Landlords of the properties, we can only unlock the door for either EMS or Law Enforcement.

In case of a fall or other medical emergency, in the apartment, on PCHA property, in the office, or in a community buildings, *we are not allowed to assist you. You must call the proper authorities at 911 for assistance.*

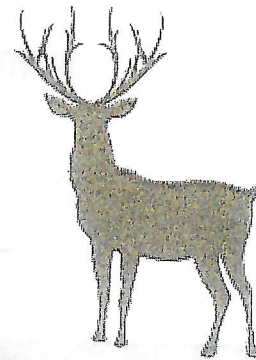
If you are having problems with another tenant or anyone, you must call Law Enforcement. If you feel you or someone else is in danger, you must call 911. If you do not feel safe, you must call 911.





At the Office...

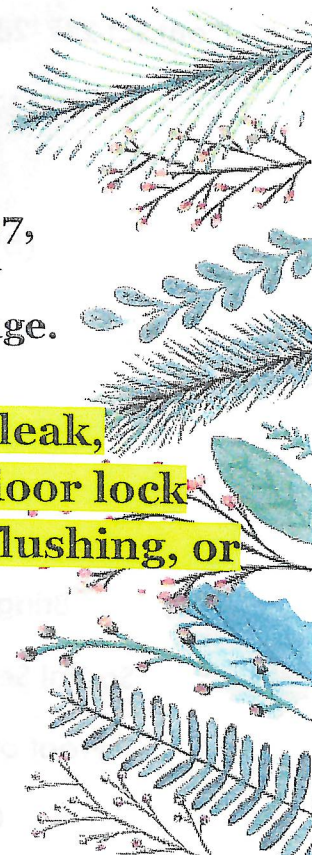
Executive Director Chris Bruns has renewed his contract and is signed through December 31st, 2026.



Our office remains closed to the public. If you need an appointment, please call 217-407-0707. If we don't answer, leave a voicemail for Lee Ann or Tonya. We will call you back as soon as we can.

We have voicemail available after hours, weekends and holiday's. Call 217-407-0707, press option 1 or in case of an emergency call 217-779-2213. You must leave a message.

Emergencies include; water leak, clogged drain, broken exterior door lock or broken window lock, toilet not flushing, or no heat at all.



Make sure on the days that your property is scheduled for pest control, you put your animals up and keep the screen doors unlocked. Pest control schedules can be found online at our website under the tenant tab at www.pikehousing.com.



NATIONAL GAMBLING HOTLINE

800-522-4700



TWO RIVERS LIHEAP PROGRAM

Contact 217-285-5424 to set up and appointment for LIHEAP

(Low Income Home Energy Assistance Program)

2024 LIHEAP Guidelines

(by household member per month)

1-\$2,430.00

2-\$3,287.00

3-\$4,143.00

4-\$5,000.00

Bring the following to your appointment:

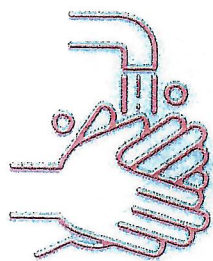
Social Security Cards for all household members

Proof of past 30 day gross household income

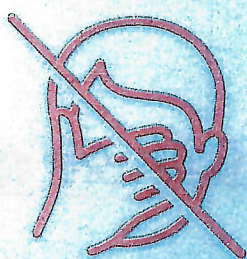
Copy of current gas/electric bill

AVOID THE FLU

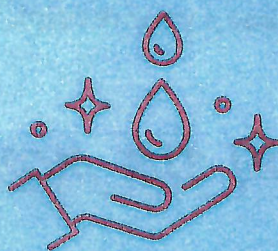
YOU ARE YOUR BEST DEFENSE AGAINST VIRUSES AND OTHER INFECTIONS.
FOLLOW THESE SIMPLE TIPS TO KEEP YOU AND YOUR FAMILY HEALTHY:



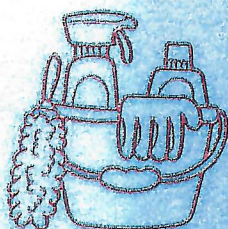
WASH YOUR HANDS



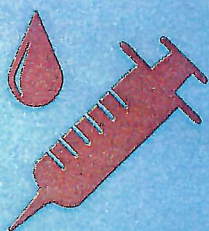
AVOID TOUCHING YOUR
EYES, NOSE AND MOUTH



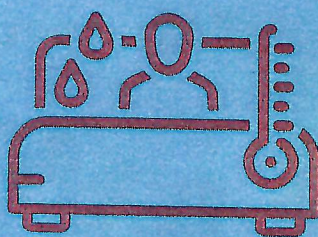
USE ALCOHOL BASED
HAND SANITIZER



DISINFECT YOUR HOME



GET VACCINATED



STAY HOME WHEN
YOU ARE SICK

HOW TO FILL OUT A MONEY ORDER

When filling out a money order, please follow the example below. We are still receiving them in the drop box without any information on them.

You must fill it out and sign the front of it as shown below.

Money orders allow you to securely send payments, providing an alternative to cash, check or credit cards. They can, however, get canceled or refunded if not filled out correctly. It's important to know what information you'll need to fill one out and where that information goes.

Fill in the Payee as PCHA; your name and address printed; and then your signature on the signature line. Make sure to include your address and please write legibly. Always keep your receipt.

DO NOT SIGN THE MONEY ORDER ON THE BACK



Weather and Adverse Conditions Responsibilities of PCHA and Resident

Resident agrees to take reasonable precautions and to exercise ordinary care to avoid injury to person and property, and to take extra precautions and exercise a high degree of care in the event of dangerous conditions on the premise, grounds and common areas of the PCHA premises caused by an accumulation of snow, ice or other hazardous conditions of which PCHA has no notice or opportunity to alleviate. PCHA agrees to use existing means available to it for removal or notice of such condition and a reasonable time to act; however, PCHA shall not be liable to Resident, or the guests or invites of Resident, for damages or loss from dangerous conditions resulting from snow, ice or other temporary or natural conditions on the premises, grounds, or common areas of PCHA premises, unless the condition is affirmatively caused by the negligent act of the PCHA.



All the new signs on the PCHA properties have solar power lights. If there is not a lot of sunlight, the lights may not be as bright or stay on as long.

PUZZLE: WINTER TIME

Q	F	M	P	A	G	N	A	D	D	K	U	T	B	E	M	S	B
N	O	R	D	A	A	M	R	O	H	E	U	V	N	X	N	E	S
B	A	K	E	M	R	A	C	O	W	O	L	P	W	O	N	S	K
B	D	G	W	E	Z	K	F	W	L	S	H	S	W	H	E	F	C
H	O	O	G	Z	Z	J	A	E	B	E	C	B	D	I	L	I	O
S	N	O	I	O	S	E	V	R	V	T	O	V	I	B	T	R	S
S	N	L	T	E	B	O	T	I	J	A	U	V	S	E	S	E	L
E	B	E	V	S	H	O	K	F	R	K	L	P	N	R	A	P	O
T	G	O	T	S	Q	K	T	D	J	S	L	D	O	N	C	L	O
R	L	Q	W	T	N	S	X	W	X	X	I	S	W	A	W	A	W
G	O	O	L	I	I	J	A	Q	R	Y	H	K	T	T	O	C	W
N	N	R	T	O	Q	M	G	M	D	Y	C	I	I	I	N	E	I
S	V	C	J	F	R	A	C	S	T	W	D	I	R	O	S	F	F
L	A	E	C	I	K	C	A	L	B	S	N	N	E	N	R	J	G
P	B	V	A	C	A	T	I	O	N	V	I	G	S	O	P	Y	X
I	C	E	F	I	S	H	I	N	G	S	W	R	S	T	Y	R	V
A	O	E	G	G	N	O	G	Q	W	D	X	T	H	P	L	T	Q
X	F	S	Y	A	D	I	L	O	H	H	O	U	F	C	B	Z	B

BLACK ICE
CHRISTMAS
FIREWOOD
GLOVES
ICE FISHING
PARKA
SKIING
SNOWBOARD
SNOWPLOW
TOBOGGAN
WOOL SOCKS

BLIZZARD
EGGNOG
FREEZE
HIBERNATION
KNIT CAP
SCARF
SLED
SNOW CASTLE
SNOW SHOVEL
VACATION



BOOTS
FIREPLACE
FROST
HOLIDAYS
MITTENS
SKATES
SNOWBALL
SNOWMAN
SNOW TIRES
WINDCHILL