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American Pest Control, INC.

14003 W Farmington Road
Hanna City, Illinois, 61536

TO: Pike County Housing
Attn: Tanya Kirk
838 Mason Street
Barry IL 62312

Pest Control Proposal
March 17, 2025
2:00 PM

RECEIVED
MAR 05 2025
BY: AS H:Heane



14003 W Farmington Road
Hanna City, Illinois 61536
800-560-4250
apc@callamericanpest.com

March 3, 2025

Pike County Housing Authority
838 Mason Street
Barry, Illinois 62312

Dear Ms. Tanya Kirk:

Thank you for the opportunity to provide this proposal for pest control service.

American Pest Control, Inc. will provide monthly service for all residential units, common areas, office, and maintenance buildings for the control of roaches, mice, rats, and seasonal invaders as outlined in your invitation to bid. We will use a team of two experienced pest control professionals for the service. They will be on your site two times each month. All units will be serviced once each month – one half of the units at each visit. The charge for this service would be \$14.00 per unit at 228 units which would total \$3192 per month.

Bed bug control would be provided using an insecticide application rotating materials for each of three visits. In the past, our company has used heat, steam, and many different pesticides. We currently do bed bug control on a nearly daily basis throughout Illinois and believe we have landed on the most effective treatment protocol there is. We do have tenant preparation requirements to ensure that we are able to place the control material in all the places that it needs to go without contacting the tenant's personal belongings. We treat the unit with the infestation and also inspect the neighboring units and treat the common walls on both sides. After the completion of the initial application, we return two additional times at two week intervals for inspection and treatment if needed and will continue to do so until the unit is cleared as long as the tenant is cooperative. The charge for this service would be as follows:

- 1 bedroom units \$650.00
- 2 bedroom units \$750.00
- 3 bedroom units \$850.00
- 4 bedroom units \$950.00

The charge for inspection and treatments of common walls with adjacent units will be \$100 per unit.

We recommend specialty bed bug mattress covers for each of the beds. We can provide these at an additional charge if you would like.

Tenant preparation and cooperation is critical to the success of our bed bug treatment protocol. That is largely how we are able to be so very successful in bed bug elimination. We know it is a difficult operation for the tenants, but they will be very happy with the results. I have enclosed one of our bed bug preparation forms for you to see.

American Pest Control, Inc. can also provide you with both mole and vole control. I have enclosed my Illinois Department of Agriculture Turf License in addition to our structural pest control license and certifications through the Illinois Department of Public Health. The Department of Agriculture license allows me to provide these specialty services. Mole and/or vole control will consist of three visits with a total minimum charge of \$500. I would quote you a definite price once I see the severity of the infestation and the amount of ground that needs to be included in the treatment.

I know that you may have some questions about my proposal and I am happy to meet with you to further discuss. I have included our licenses and certifications for all three people that will be working on your property. I have also included general information and a list of references for our company. Please also visit our website at www.callamericanpest.com to learn more.

Once again, I thank you for the opportunity to provide this proposal and hope to serve you in the future.

Sincerely,

A handwritten signature in cursive script that reads "Drew Hillman".

Drew Hillman
Supervisor



14003 W Farmington Road
Hanna City, Illinois 61536
800-560-4250
apc@callamericanpest.com

Statement of Bidder's Qualifications for American Pest Control, Inc.
Presented to Pike County Housing Authority

American Pest Control, Inc. is an Illinois family owned and operated company that works hard to maintain its reputation for honesty, dependability, and good service. We have been in the pest control business for over seventy-four years and are active members of both the Illinois and National Pest Management Associations. Our COO has been elected to represent our industry on both the state and national level with regard to legislation affecting pest control issues.

We work throughout Illinois providing protection to homes and businesses from hazards posed by pest infestations. Service technicians from American Pest Control, Inc. are trained in all aspects of pest control and we are experienced in servicing many types of food processing and government inspected facilities as well as many multi-unit living facilities, hospitals, hotels, manufacturing facilities, and restaurants. For the State of Illinois, American Pest Control, Inc. provides pest control service to multiple prisons, universities, Department of Transportation facilities, State Police offices and training facilities, as well as CMS offices and warehouses.

We are committed to professionalism and quality service. American Pest Control, Inc. is licensed by the Illinois Department of Public Health and exceeds the Department's own standards by having all service technicians tested and certified by the IDPH. Most technicians have opted to obtain further certification in specialty categories such as termite control, nuisance bird control, food service, insect/rodent control, and fumigation. We also have training sessions for all employees each month so that each technician is kept up-to-date on the latest developments in baits, traps, monitors, and pesticides. In addition, our company is certified by "Quality Pro", the mark of excellence in pest management and has been listed by PCT Magazine as one of the Top 100 pest control companies for multiple years. We are honored to have been selected Best Pest Control in both the Peoria Journal Star and Bloomington Pantagraph readers polls multiple times as well as and Angie's List Super-Service award winner.

American Pest Control, Inc. is also dedicated to quick and efficient communications by utilizing a network of cellular telephones and tablets. Our office telephone is answered twenty-four hours per day, 365 days per year by a live person. This is to ensure efficient communication and excellent quality. We feel that with 76+ employees based in Illinois and a fleet of vehicles, we are a large enough firm to meet all your needs efficiently and yet small enough for friendly, caring service.

I am confident that our firm can provide you the finest quality pest control at reasonable prices. Please do not hesitate to call me at 800-560-4250 if you should have any additional questions about our company or if I may be of further service to you.



STAFFING

- One supervisor for each 8 service technicians
- 76 Illinois employees
- 6 customer service representatives. Phone calls are answered by a live person 24/7
- From our website at www.callamericanpest.com you can communicate by e-mail, chat box, or place a service order.
- Pike County Housing Authority will have a well-trained pest control professional assigned to you. Greg Mason has been working with American Pest Control, Inc. for 32 years and is certified by the Illinois Department of Public Health in general pest control as well as termite, bird, insect and rodent. His supervisor is Drew Hillman whose credentials are also enclosed.
- American Pest Control, Inc. also offers mole and vole control by Drew Hillman who has additional certification by the Illinois Department of Agriculture. Drew has been working with American Pest Control, Inc. for 13 years.
- Each service technician utilizes a company provided cell phone to maintain service records and device scanning reports
- At completion of the service, the technician electronically sends the service records directly to Pike County Housing Authority....Unless you have any specialty billing requests which we will certainly accommodate.
- Through our Briostack software package, we can see where all our employees are throughout the day. Additionally, we track attendance through a weekly report from each of our service technicians that is signed, dated, and submitted to our office. Also, our supervisors know all the accounts that are scheduled on a given day and can regularly check their progress throughout the day
- Prior to employment, our service technicians have criminal background checks, driving background checks, physicals (including respiratory), and drug testing. Background checks are performed by Sterling Talent Solutions and physicals and drug testing are performed by IWIRC in Peoria, Illinois
- Please see your team's IDPH certifications attached.



Quality Control Document

American Pest Control, Inc. & Pike County Housing Authority

1. Purpose

The purpose of this Quality Control (QC) document is to establish procedures and guidelines to ensure the effective and consistent delivery of pest control services by American Pest Control, Inc. for the Pike County Housing Authority. This document outlines performance standards, service protocols, reporting mechanisms, and corrective actions to maintain a pest-free living environment for residents.

2. Scope

This document applies to all pest control activities conducted within PCA properties, including residential units, common areas, administrative offices, and exterior grounds. It covers insect and rodent control, integrated pest management (IPM) strategies, and customer service standards.

3. Quality Control Standards

3.1 Compliance with Regulations

All pest control services shall comply with federal, state, and local regulations, including but not limited to:

- Environmental Protection Agency (EPA) regulations
- Occupational Safety and Health Administration (OSHA) standards
- Illinois Department of Public Health (IDPH) guidelines

3.2 Licensing & Training

- All technicians must be properly licensed and certified per state requirements.
- Regular training and continuing education will be provided to ensure staff stays updated on best practices and new pest control technologies.

3.3 Integrated Pest Management (IPM)

American Pest Control, Inc. will implement an IPM approach, focusing on:

- Preventive measures such as sanitation, exclusion, and habitat modification
- Least-toxic chemical treatments when necessary
- Resident education on pest prevention practices

4. Service Protocols

4.1 Inspection & Treatment Procedures

- Initial inspections shall be conducted to assess pest activity and determine the appropriate treatment plan.
- Routine maintenance treatments will be performed as per service agreements.
- Emergency service requests will be responded to within 24 hours.

4.2 Resident & Staff Communication

- Notifications will be provided to residents and staff prior to treatments.
- Residents will receive educational materials regarding pest prevention.
- A logbook will be maintained at each property to track pest activity, treatments, and recommendations.

5. Monitoring & Reporting

5.1 Quality Inspections

- Supervisors will conduct random inspections of treated units and areas to verify service effectiveness.
- Resident feedback will be collected and reviewed to identify areas for improvement.

5.2 Documentation & Record-Keeping

- All services will be documented, including treatment methods, pesticides used, and technician details.
- Reports will be submitted to PCHA on a monthly basis.

6. Corrective Actions & Continuous Improvement

- If pest issues persist after treatment, additional inspections and corrective actions will be taken.
- Staff will participate in periodic reviews to assess service effectiveness and update procedures as needed.
- Feedback from PCHA and residents will be used to refine pest control strategies.



References for American Pest Control, Inc. *(Confidential Please)*

Knox County Housing Authority
Cheryl Lefler
216 W Simmons St
Galesburg, Illinois 61401
Insect, rodent, and bed bug control for multi-unit housing facilities

Fulton County Housing Authority
Lisa Ford, Site Manager 309-647-4133 ext 203
250 S Main Street
Canton IL 61520
lford@fcha.us
Insect, rodent, and bed bug control for multi-unit housing facilities

Providence Pointe Apartments (formerly Taft Homes)
LaTanya Moore 309-966-0425
providencemgr@evergreenreg.com
245 Green St
Peoria IL 61603
Insect, rodent, and bed bug control for multi-unit housing facility

Wallick Properties/Parkview Estates
Property Manager: Jasmine 309-404-6483
2401 N Gale Ave.
Peoria IL 61604
Insect, rodent, and bed bug control for multi-unit housing facility

Greater Metro Housing Authority
Laura Nevarez lnvarez@gmaharic.org
621 17th Ave
East Moline Illinois
Bed bug control for multi-housing facilities

Proposed Products to be Utilized

Instructions: Each proposer shall detail hereunder the following information pertaining to each of the products the proposer proposes to utilize on Springfield Housing Authority property to provide the noted services. Attach a manufacturer's specification sheet, warranty info, and MSDS for each product. Duplication of this form is recommended if additional space is needed.

1. Name of Product: Temprid
a. Manufacturer: Envu
b. Product SKU #: EPA 101563-151
c. Product Notes: _____

2. Name of Product: Zenprox
a. Manufacturer: Zoecon
b. Product SKU #: EPA 2724-804
c. Product Notes: _____

3. Name of Product: Alpine WSG
a. Manufacturer: BASF
b. Product SKU #: EPA499-561
c. Product Notes: _____

4. Name of Product: Tandem
a. Manufacturer: Syngenta
b. Product SKU #: EPA 100-1437
c. Product Notes: _____

5. Name of Product: Demand
a. Manufacturer: Syngenta
b. Product SKU #: EPA 100-1066
c. Product Notes: _____

Andrea Mooberry
Signature

Feb 26, 2025
Date

Andrea Mooberry
Printed Name

American Pest Control, Inc.
Name of Company



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

3/3/2025

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).


PRODUCER Kuhl Insurance Agency, Inc. 632 West Jefferson Morton IL 61550-0066	CONTACT NAME: Andrea Clark PHONE (A/C, No, Ext): 309-266-7300 E-MAIL ADDRESS: andrea.clark@hubinternational.com	FAX (A/C, No):
	INSURER(S) AFFORDING COVERAGE	
INSURED American Pest Control, Inc. ID343215 14003 W Farmington Rd Hanna City https://hub.csr24.com/Voy IL 61536	INSURER A: West Bend Mutual Insurance Company	NAIC # 15350
	INSURER B: PinnaclePoint Insurance Company	NAIC # 15137
	INSURER C: Chubb Group of Ins. Companies	
	INSURER D:	
	INSURER E:	
	INSURER F:	

COVERAGES **CERTIFICATE NUMBER:** 1710105732 **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PROJECT <input type="checkbox"/> LOC OTHER:	Y	Y	1073539	6/25/2024	6/25/2025	EACH OCCURRENCE \$1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$300,000 MED EXP (Any one person) \$10,000 PERSONAL & ADV INJURY \$1,000,000 GENERAL AGGREGATE \$3,000,000 PRODUCTS - COMP/OP AGG \$3,000,000 \$
A	<input checked="" type="checkbox"/> AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY	Y	Y	1073539	6/25/2024	6/25/2025	COMBINED SINGLE LIMIT (Ea accident) \$1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$	Y	Y	1073539	6/25/2024	6/25/2025	EACH OCCURRENCE \$2,000,000 AGGREGATE \$ \$
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) if yes, describe under DESCRIPTION OF OPERATIONS below		Y	WCP7001641	6/25/2024	6/25/2025	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE - EA EMPLOYEE \$1,000,000 E.L. DISEASE - POLICY LIMIT \$1,000,000
A C	Professional Liability Pesticide & Herbicide Pollution Cyber Liability			1108119 D95481826	6/25/2024 6/25/2024	6/25/2025 6/25/2025	Per Claim Occurrence 3,000,000 Cyber Liability Limit 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER Pike County Housing Authority 838 Mason Street Barry IL 62312	CANCELLATION 30 Day Notice of Cancellation SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE 
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**Illinois Department of
PUBLIC HEALTH**

EH0203017

LICENSE, PERMIT, CERTIFICATION, REGISTRATION

The person, firm or corporation whose name appears on this certificate has complied with the provisions of the Illinois statutes and/or rules and regulations and is hereby authorized to engage in the activity as indicated below.

Issued under the authority of
the Illinois Department of
Public Health

EXPIRATION DATE	CATEGORY	I.D. NUMBER
12/31/2025	051	051-019719
American Pest Control		

**American Pest Control
801 E. Empire St
Bloomington, IL 61701**

(309) 827-6915

**McLean
06**

The face of this license has a colored background. Printed by Authority of the State of Illinois • P.O. #EH-21-044



**Illinois Department of
PUBLIC HEALTH**

EH0203016

LICENSE, PERMIT, CERTIFICATION, REGISTRATION

The person, firm or corporation whose name appears on this certificate has complied with the provisions of the Illinois statutes and/or rules and regulations and is hereby authorized to engage in the activity as indicated below.

Issued under the authority of
the Illinois Department of
Public Health

EXPIRATION DATE	CATEGORY	ID NUMBER
12/31/2025	051	051-000552
American Pest Control Inc		

**American Pest Control Inc
14003 W Farmington Rd
Hanna City, IL 61536**

(309) 565-4251

**Peoria
02**

The face of this license has a colored background. Printed by Authority of the State of Illinois • P.O. #EH-21-044



525-535 West Jefferson Street • Springfield, Illinois 62761-0001 • www.dph.illinois.gov

October 25, 2022

Drew Curtis Hillman
24 Cherry St
Bartonville, IL 61607

Dear Drew Curtis Hillman:

This letter serves as your **Structural Pest Control Technician Certification** which will expire 12/31/2025. A copy of your certification card is depicted below. This letter should be used to meet the requirements of Code Section 830.310 requiring prominent display of License, Registration and Certification at the licensed location. Please post this letter at your pest control business location, next to the business license. Identification cards are no longer being issued.

	STRUCTURAL PEST CONTROL TECHNICIAN CERTIFICATION	
Certification ID 052-090726	Issued 10/25/2022	Expiration 12/31/2025
Drew Curtis Hillman 24 Cherry St Bartonville, IL 61607		
Environmental Health See Reverse for Certification		

Drew Curtis Hillman	052-090726
Certified Technician For: General Use Pesticides Restricted Use As Noted: Insects/Rodents, Bird, Termites	
Alteration of this certification shall result in legal action. This certification issued under authority of State of Illinois Department of Public Health	
20058151	

If you have any questions, please contact the Structural Pest Control Program at (217) 782-5830.



Pest Management in FOOD PROCESSING & HANDLING FACILITIES

This certificate of completion is awarded to

Drew Hillman

For successfully completing and passing the Pest Management in Food Processing & Handling Facilities Exam offered by the National Pest Management Association (NPMA) and based on NPMA's *2016 Pest Management Standards for Food Processing and Handling Facilities*, thereby achieving a level of professional excellence in pest management in food processing and handling facilities.

NPMA Pest Management in Food Processing and Handling Facilities Exam

Completed: January 29th, 2021

Issued by



A handwritten signature in black ink that reads "Michael Bentley". The signature is written in a cursive style and is positioned above a horizontal line.

Official Signature



525-535 West Jefferson Street • Springfield, Illinois 62761-0001 • www.dph.illinois.gov

October 25, 2022

Carl F. Rohrmoser
505 NW Race St.
Atlanta, IL 61723

Dear Carl F. Rohrmoser:

This letter serves as your **Structural Pest Control Technician Certification** which will expire 12/31/2025. A copy of your certification card is depicted below. This letter should be used to meet the requirements of Code Section 830.310 requiring prominent display of License, Registration and Certification at the licensed location. Please post this letter at your pest control business location, next to the business license. Identification cards are no longer being issued.

	STRUCTURAL PEST CONTROL TECHNICIAN CERTIFICATION	
Certification ID	Issued	Expiration
052-090798	10/25/2022	12/31/2025
Carl F. Rohrmoser 505 NW Race St. Atlanta, IL 61723		
Environmental Health See Reverse for Certification		

Carl F. Rohrmoser	052-090798
Certified Technician For: General Use Pesticides Restricted Use As Noted: Bird	
Alteration of this certification shall result in legal action. This certification issued under authority of State of Illinois Department of Public Health	
20058162	

If you have any questions, please contact the Structural Pest Control Program at (217) 782-5830.



PURDUE
UNIVERSITY

Entomology

DEPARTMENT OF ENTOMOLOGY
CENTER FOR URBAN AND INDUSTRIAL PEST MANAGEMENT
WEST LAFAYETTE, INDIANA

This certificate is awarded to

Carl Rohrmoser

as evidence of completion of the

**88th Annual
Purdue Pest Management Conference**

January 8 - 10, 2024

Purdue University, Entomology Urban Center Director



525-535 West Jefferson Street • Springfield, Illinois 62761-0001 • www.dph.illinois.gov

October 25, 2022

GREG A MASON
14765 Potawatomi Pt
Canton, IL 61520

Dear GREG A MASON:

This letter serves as your **Structural Pest Control Technician Certification** which will expire 12/31/2025. A copy of your certification card is depicted below. This letter should be used to meet the requirements of Code Section 830.310 requiring prominent display of License, Registration and Certification at the licensed location. Please post this letter at your pest control business location, next to the business license. Identification cards are no longer being issued.

	STRUCTURAL PEST CONTROL TECHNICIAN CERTIFICATION	
Certification ID 052-042231	Issued 10/25/2022	Expiration 12/31/2025
GREG A MASON 14765 Potawatomi Pt Canton, IL 61520		
Environmental Health See Reverse for Certification		

GREG A MASON	052-042231
Certified Technician For: General Use Pesticides Restricted Use As Noted: Termites, Bird, Insects/Rodents	
Alteration of this certification shall result in legal action. This certification issued under authority of State of Illinois Department of Public Health	
20058154	

If you have any questions, please contact the Structural Pest Control Program at (217) 782-5830.

Food Safety

Pest Management in Food Plants Exam

This certifies that

Greg Mason

has successfully completed and passed
the Pest Management in Food Plants Exam
offered by the National Pest Management Association (NPMA),
thereby achieving a level of professional excellence
in the pest management industry.



Bob Ayers

signature





525-535 West Jefferson Street • Springfield, Illinois 62761-0001 • www.dph.illinois.gov

November 15, 2023

Derek T Warren
112 Wildrose
Rochester, IL 62563

Dear Derek T Warren:

This letter serves as your **Structural Pest Control Technician Certification** which will expire 12/31/2026. A copy of your certification card is depicted below. This letter should be used to meet the requirements of Code Section 830.310 requiring prominent display of License, Registration and Certification at the licensed location. Please post this letter at your pest control business location, next to the business license. Identification cards are no longer being issued.

 IDPH <small>ILLINOIS DEPARTMENT OF PUBLIC HEALTH</small>	STRUCTURAL PEST CONTROL TECHNICIAN CERTIFICATION	
	Certification ID 052-091798	Issued 11/15/2023
Derek T Warren 112 Wildrose Rochester, IL 62563		
		
Environmental Health See Reverse for Certification		

Derek T Warren	052-091798
Certified Technician For: General Use Pesticides Only	
Alteration of this certification shall result in legal action. This certification issued under authority of State of Illinois Department of Public Health	
0	

If you have any questions, please contact the Structural Pest Control Program at (217) 782-5830.